

*\*\*The following information pertains to both Windows XP or Vista and the images are from an XP system. If you are running Windows 7 please use the following link for installation instructions:*

[http://www.xrite.com/product\\_overview.aspx?ID=1115&Action=support&SupportID=5201](http://www.xrite.com/product_overview.aspx?ID=1115&Action=support&SupportID=5201)

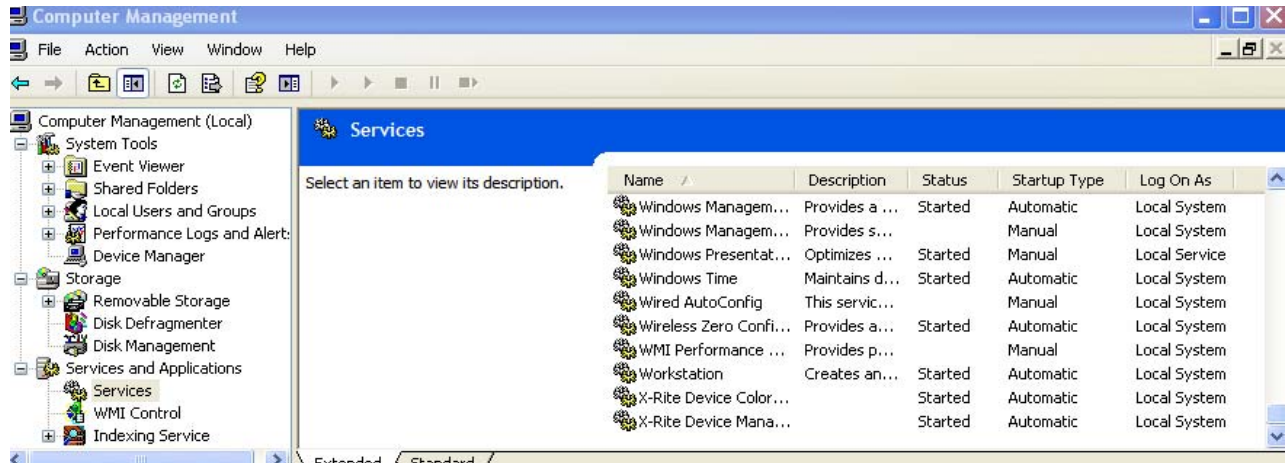
<b>Compatibility Matrix</b>			
<b>Application</b>	<b>Software Version</b>	<b>32 – Bit</b>	<b>64 – Bit</b>
		<b>XP, VISTA, WIN7</b>	<b>XP, VISTA, WIN7</b>
ColorMunki Photo	1.1.1	YES	YES
ColorMunki Design	1.1.1.5 (For Windows)	YES	YES
ColorMunki Create	1.1.1	YES	YES

### **Connection or Activation on Windows XP or Vista system**

While the software interface will for the most part not have many differences between versions 1.0.5 and 1.1.+, the way that the device connects has been completely changed in this version to enhance connectivity using the Windows services. If you are running Windows XP or Windows Vista and have not been able to connect you device please use the steps below to resolve this issue.

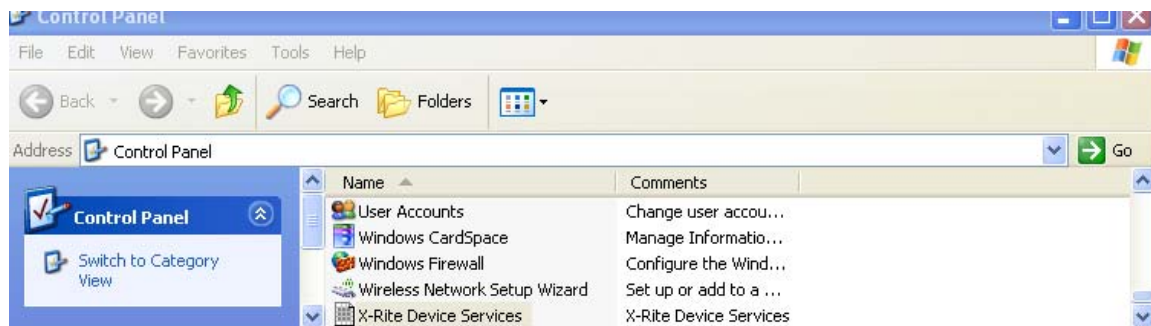
*\*\*Please note, these images are taken from an XP system and these settings may appear differently in the Vista environment.*

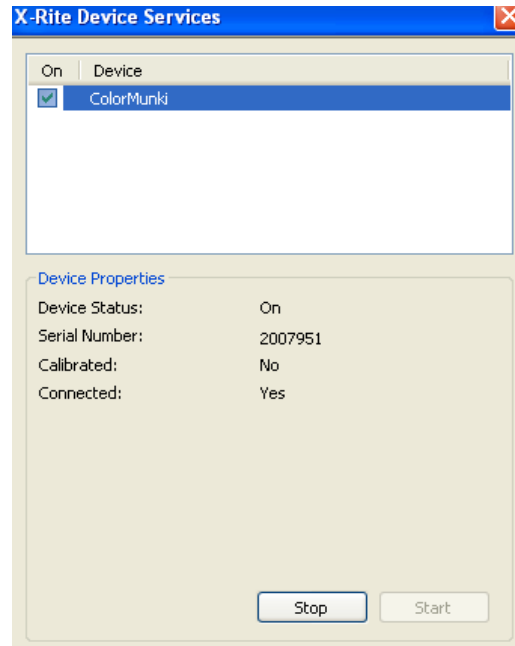
- We need to open the services application by going to My Computer > Right Click > Manage > this now opens the Computer Management window.
- In Computer Management look for a service named X-Rite Device Manager and X-Rite Device ColorMunki. **\*\*\*If either of these devices is missing you will need to uninstall and then reinstall the download. You can locate the download for version 1.1 at this location:**  
[http://www.xrite.com/product\\_overview.aspx?ID=1115&Action=support&SoftwareID=898](http://www.xrite.com/product_overview.aspx?ID=1115&Action=support&SoftwareID=898)
- Make sure the status on both show as "Started" and the startup type is Automatic. If they are not started turn them back on by clicking the once to highlight then use the Restart option.



- If that is good, we need to go to control panel and open up X-Rite Device Service by double clicking the icon allowing it to open in a new window. (In Windows Vista this option is located in Control Panel > View 32-Bit Control Panel Items >Xrite Device Services.)
- This will now show you ColorMunki and the Device status "On" should be check. You will see the Device Status, Serial number, Calibrated and connected options with these fields complete if you are connecting okay. If not they will be all dashes (--).
- If device status is off, we should click the start button. If Connected is "Off" and the device is connected to the computer, then simply disconnect the device from your computer.
- With the device disconnected from the computer click on the Stop button then click on the start button and reconnect the device.
- If the device is still not connected then we should go into the System Device Manager and reinstall the device driver.

*NOTE -- If you do not see anything in this box but you have your ColorMunki connected to your computer it may be blocked from your firewall running during the installation process. To resolve this you can either reinstall the software and select allow device when your firewall warning comes on OR shut off the Xrite Device ColorMunki and Xrite Device Manager in the Computer Management as shown above and then restart them. Now relaunching your software will show you the device is connected. If this is the case you will need to allow Port 5454 to connect and add that to your firewall exceptions.*

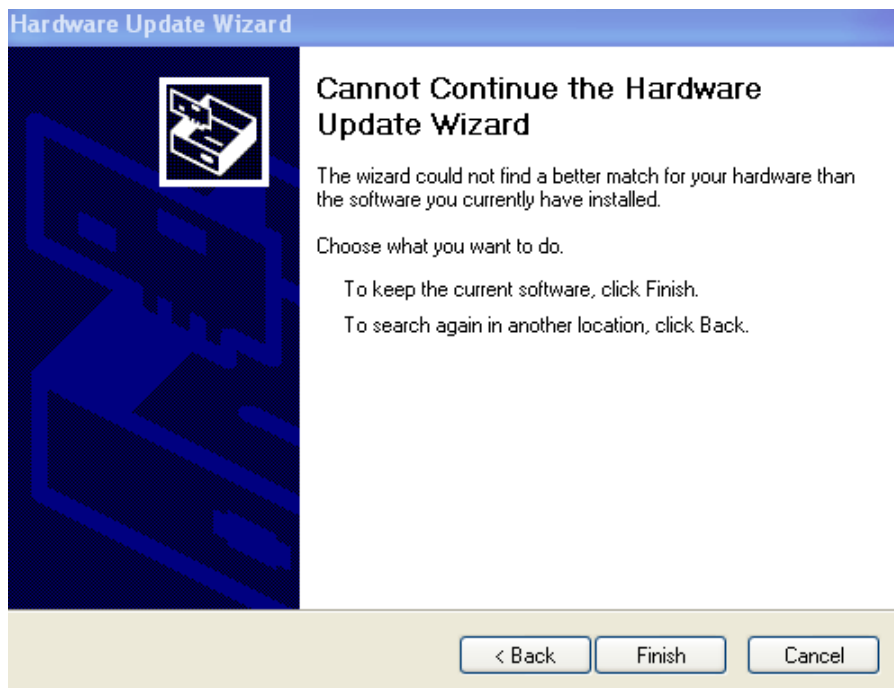
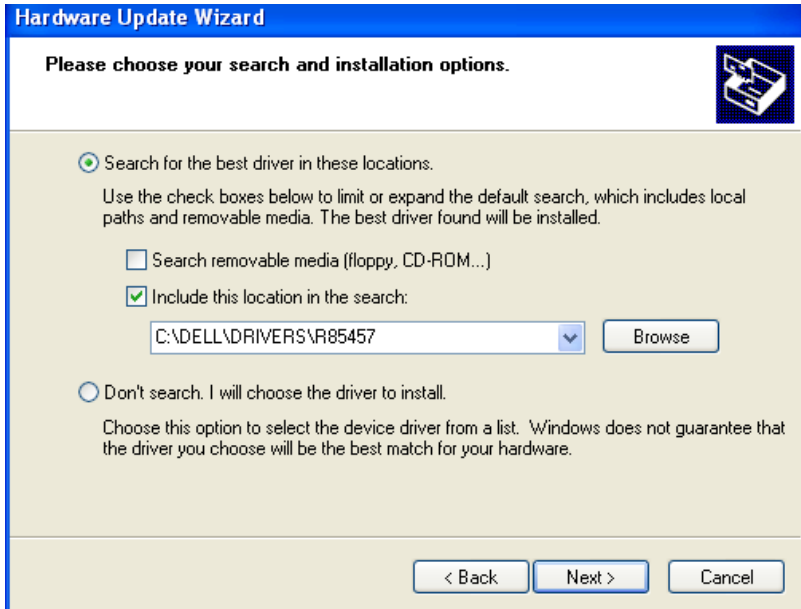




- Once again open the system device manager from the control panel as we did in steps above.
- Make sure the device is connected to the computer.
- Select it in the list, it should appear under X-Rite Devices > ColorMunki.
- The driver should appear without any strange looking icons such as question marks or exclamation marks.



- At this point we will need to reinstall the driver. First right click the ColorMunki and select "Update Driver Software".
- Choose "Browse my computer for driver software" in the window that opens.
- Click the browse button in the next pane and browse to <StartupDisk> :\Program Files\Xrite\Devices\Drivers\ColorMunki and select the driver.
- Now click next which should proceed with the installation of the driver.
- Restart the ColorMunki application and you should now have access to the device.



## Hardware Update Wizard



### Welcome to the Hardware Update Wizard

This wizard helps you install software for:

colormunki



**If your hardware came with an installation CD or floppy disk, insert it now.**

What do you want the wizard to do?

- Install the software automatically (Recommended)
- Install from a list or specific location (Advanced)

Click Next to continue.

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Next >

Cancel