



## X-Rite RMA (Return Authorization) Form

Please complete this form and return it back by Fax **(+41 44 842 22 22)** or E-mail (**emeasupport@xrite.com**). If you require any assistance please contact our customer service team on the toll free phone number **00800 700 300 01**.

Upon receipt of the completed form, we will contact you concerning the RMA number and to coordinate the shipment to our Service center in Regensdorf, Switzerland.

	Invoice Address	Ship-to Address
<b>Company</b>		
Department		<b>( Post Office Box Not Allowed )</b>
<b>Street</b>		
<b>City</b>		
<b>Postal Code</b>		
<b>Country</b>		
<b>Telephone</b>		
Fax		
Email		
<b>VAT Number</b>		
<b>Contact Person</b>		
<b>Unit Type</b>		
<b>Serial Number</b>		
<b>Under Contract</b>	<input type="checkbox"/> Yes <input type="checkbox"/> No	
<b>PO Number</b>		
<b>Error Description</b>		
<b>Service Type</b>	<input type="checkbox"/> Repair (Flat fee)*	<input type="checkbox"/> Preventative Maintenance*
	<u>Included:</u> <ul style="list-style-type: none"> <li>- Verify and document the device's incoming performance.</li> <li>- Inspect and clean the device.</li> <li>- Test measurement accuracy.</li> <li>- Verify repeatability and consistency.</li> <li>- Certify the device and document certification.</li> <li>- Labor and Parts fully covered</li> </ul>	<u>Included:</u> <ul style="list-style-type: none"> <li>- Verify and document the device's incoming performance.</li> <li>- Inspect and clean the device.</li> <li>- Test measurement accuracy.</li> <li>- Verify repeatability and consistency.</li> <li>- Certify the device and document certification.</li> </ul> <u>Excluded:</u> <ul style="list-style-type: none"> <li>- Does not cover instrument repair. If a repair is necessary, you will be notified and we will send you a quotation for the repair.</li> </ul>

\* Includes Calibration

Note: Items in **BOLD** are required