

# PantoneLIVE – Transfer License to new Owner

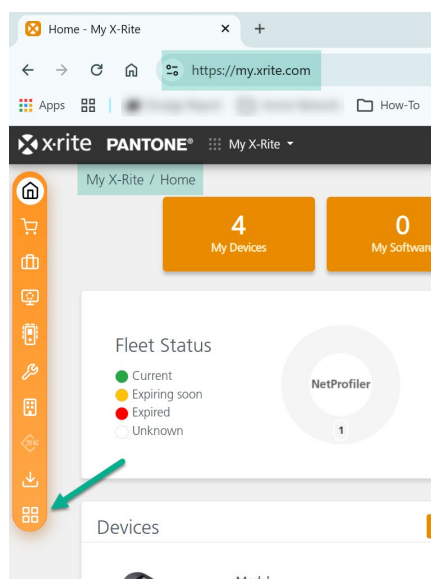
*Prolog – A ‘transfer ownership’ option is provided in the license owner’s “My X-Rite” account. When complete the license will be re-linked to the new owner’s email address. If the license is being used, it must be deactivated first.*

Login to the **“My X-Rite”** account that now owns the license (the item to transfer).

<https://my.xrite.com>

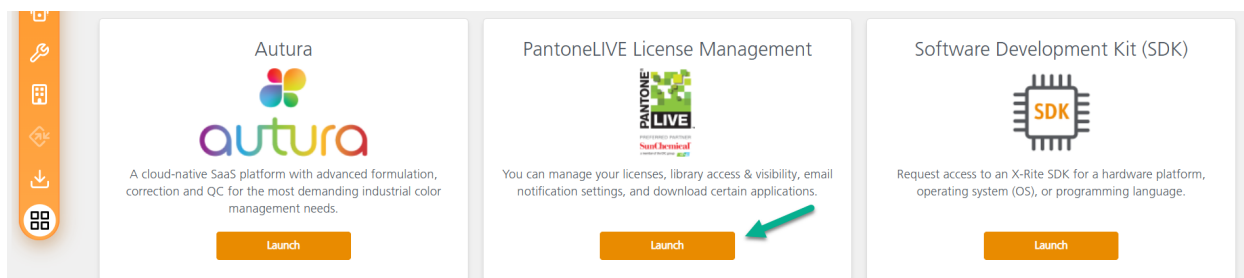
Credentials are email address and password.

From home page, click on the icon near bottom-left that looks like four small squares.

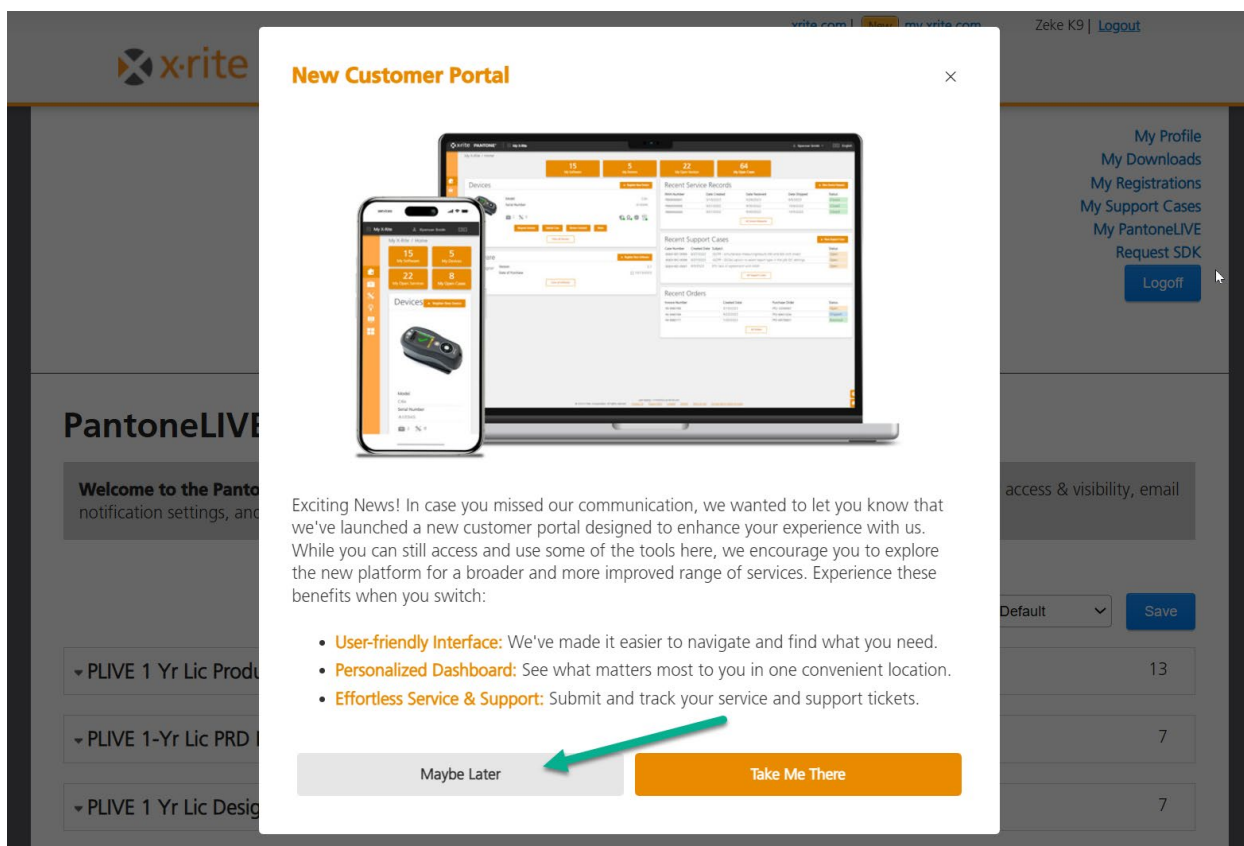


# PantoneLIVE – Transfer License to new Owner

This opens the “Additional Apps” page. Locate the App labeled “**PantoneLIVE License Management**” and click on the launch button.



The browser will redirect. It will open the license manager in ‘**Classic**’ view. It may try to return you to the ‘**New Customer Portal**’. Stop! You are in the right place! Click on the small x to decline the option or select ‘**Maybe Later**’.



# PantoneLIVE – Transfer License to new Owner

All licenses linked to your email account are managed on this page. Initially each type, Design, Production, etc., are collapsed into one row. Expand the row containing the license (type) you need to transfer. Annual, 1-year, PantoneLIVE Production licenses are indicated below by the green arrow: PLV-PRD.

## PantoneLIVE License Management



Welcome to the PantoneLIVE License Management Console. In the tables below, you can manage your licenses, library access & visibility, email notification settings, and download certain applications.

Renewal Email Settings Default Save

▼ PLIVE 1 Yr Lic Design Apps (PLV-DES)	7
▼ PLIVE 1 Yr Lic Production Apps (PLV-PRD) 	12
▼ PLIVE 1-Yr Lic PRD Plastic-FHI (PLV-PCT)	6

Here, expanding PLV-PRD lists all licenses owned-by or assigned-to **'zekek9'**; the signed-in user. If a license is active, it must be deactivated before it can be transferred.

### ▲ PLIVE 1 Yr Lic Production Apps (PLV-PRD)

Renewal Code	Expires	Assigned To	Description	Product	Deactivate	Assign /Transfer	View /Edit
4YVB9W	2027-01-01	vanessak9	Modal Test SaaS popup	PLV-PRD	<input type="checkbox"/>		<a href="#">View</a>
53PQXR	2027-01-01	Unused		PLV-PRD		<input type="checkbox"/>	<a href="#">Edit</a>
7KVE5S	2027-01-01	Unused	Zeke license	PLV-PRD		<input type="checkbox"/>	<a href="#">Edit</a>
88JPNW	2027-01-01	Unused		PLV-PRD		<input type="checkbox"/>	<a href="#">Edit</a>
BJCACH	2027-01-01	zekek9	PLV-PRD	PLV-PRD	<input type="checkbox"/> 		<a href="#">Edit</a> 
C29C43	2027-01-01	Unused	Testing assign and new message	PLV-PRD		<input type="checkbox"/>	<a href="#">Edit</a>

The small check boxes indicate active and unused licenses. In either case, click on the Edit link to select and manage a specific license. Green arrows point to an active license: Renewal code, BJCACH. This license must be deactivated before it can be re-assigned.<sup>1</sup>

<sup>1</sup> Active licenses may be reused. Each can enable one software application for one email account for one computer. When a license is deactivated it becomes 'unused'. It is exactly as a newly purchased item.

# PantoneLIVE – Transfer License to new Owner

To release this license click the deactivate check box and then on 'Done'.

**License Info**

Description: PLIVE Production License, PRD 1Yr  
Application ID: PLV-PRD  
SKU: PLV-PRD  
Expires: 1/1/2027  
Renewal Code BJCACH

Activation Code: 02fc2812-d176-47c6-b6f6-0100e1efef08

Your question  
Assigned To: Zeke K9  
Email: zekek9@comcast.net  
Description: PLV-PRD

☐ Deactivate this code

Done or Cancel

The screen will refresh. Again it will list the related licenses. Now the selected license (BJCACH) is unused. Click on **'Edit'** a second time to return to the assign/transfer tool.

BJCACH      2027-01-01      Unused      PLV-PRD      PLV-PRD      ☐      [Edit](#)

**'Edit'** now opens a page where you have three options:

- 1) Use the license yourself,
- 2) Assign the license to another email account,
- or 3) Permanently transfer: license will be removed from this account.

**License Info**

Description: PLIVE Production License, PRD 1Yr  
Application ID: PLV-PRD  
SKU: PLV-PRD  
Expires: 1/1/2027  
Renewal Code BJCACH

Activation Code: daf8e952-abf7-40bc-b726-91dda313a747

Enter the name and email of the person you would like this activation code assigned to.

☐ Use this activation yourself  
☐ Assign (Complete below)    ☒ Transfer Ownership Permanently (Complete below)

someone@somewhere.com  
someone@somewhere.com  
Transferred from zeke

Transferring ownership to someone

*This makes it easier to manage activations.  
Note that you are bound by the SaaS Agreement for  
any License Activation that you use or Assign to  
another user.*

Done or Cancel

The page will ask if you are sure. Click **'OK'** to continue.

# PantoneLIVE – Transfer License to new Owner

The license list will be shown and will refresh after a few seconds. The license you are transferring will show '**Pending**' in red.

▼ PLIVE 1 Yr Lic Production Apps (PLV-PRD)

Renewal Code	Expires	Assigned To	Description	Product	Deactivate	Assign /Transfer	View /Edit
4YVB9W	2027-01-01	vanessak9	Modal Test SaaS popup	PLV-PRD	<input type="checkbox"/>		<a href="#">View</a>
53PQXR	2027-01-01	Unused		PLV-PRD		<input type="checkbox"/>	<a href="#">Edit</a>
7KVE5S	2027-01-01	Unused	Zeke license	PLV-PRD		<input type="checkbox"/>	<a href="#">Edit</a>
88JPNW	2027-01-01	Unused		PLV-PRD		<input type="checkbox"/>	<a href="#">Edit</a>
BJCACH	2027-01-01	Unused	Transferred from zeke	PLV-PRD		Pending	<a href="#">Edit</a>
C29C43	2027-01-01	Unused	Testing assign and new message	PLV-PRD		<input type="checkbox"/>	<a href="#">Edit</a>

The PantoneLIVE licensing computer has queued your transfer request. It has mailed your new owner regarding this action. 'Pending' will continue to be displayed on your computer until the recipient accepts the transfer. After the transfer is completed, the license will no longer be seen in your account.