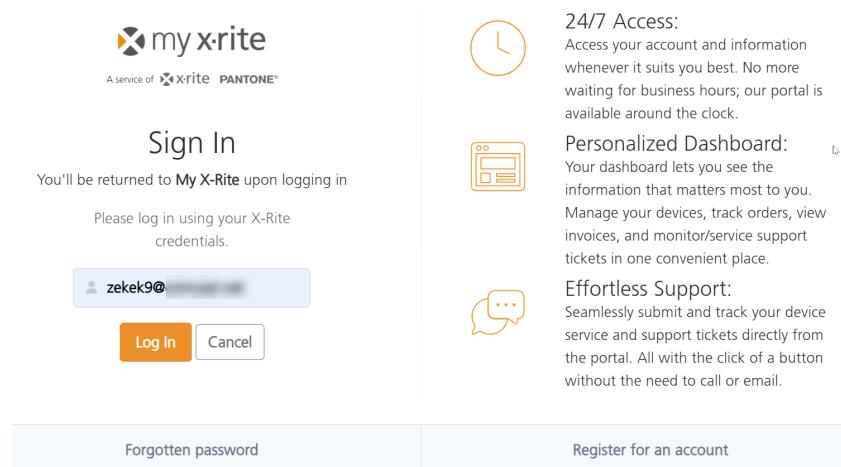


PantoneLIVE – Transfer License to new Owner

Prolog – A ‘transfer ownership’ option is provided in the license owner’s “My X-Rite” account. When complete the license will be re-linked to the new owner’s email address. If the license is being used, it must be deactivated first.

Login to the “**My X-Rite**” account that now owns the license (the item to transfer).

<https://my.xrite.com>



Sign In

You'll be returned to **My X-Rite** upon logging in

Please log in using your X-Rite credentials.

zekek9@...

Log In Cancel

Forgotten password

Register for an account

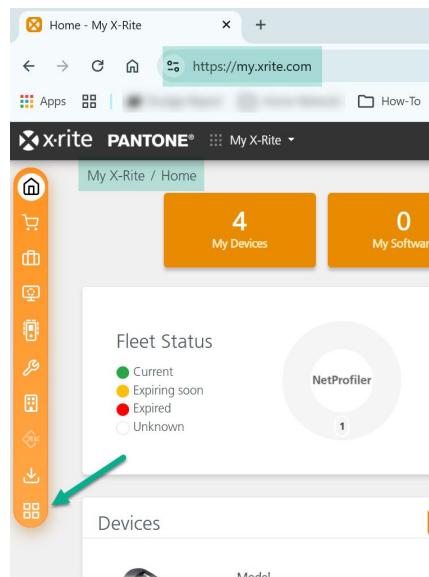
24/7 Access:
Access your account and information whenever it suits you best. No more waiting for business hours; our portal is available around the clock.

Personalized Dashboard:
Your dashboard lets you see the information that matters most to you. Manage your devices, track orders, view invoices, and monitor/service support tickets in one convenient place.

Effortless Support:
Seamlessly submit and track your device service and support tickets directly from the portal. All with the click of a button without the need to call or email.

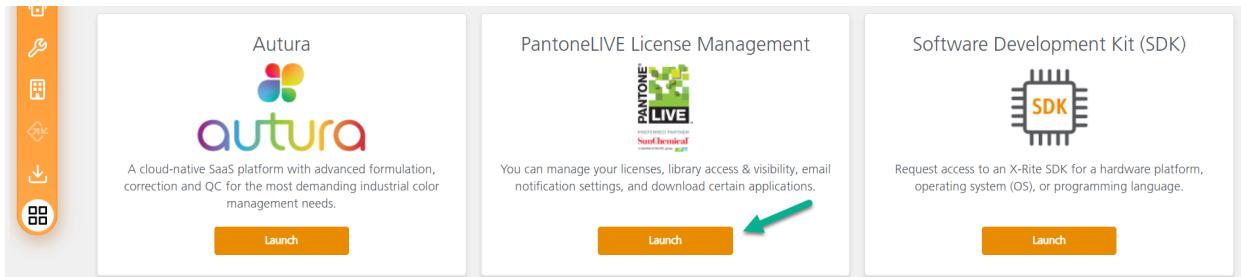
Credentials are email address and password.

From home page, click on the icon near bottom-left that looks like four small squares.

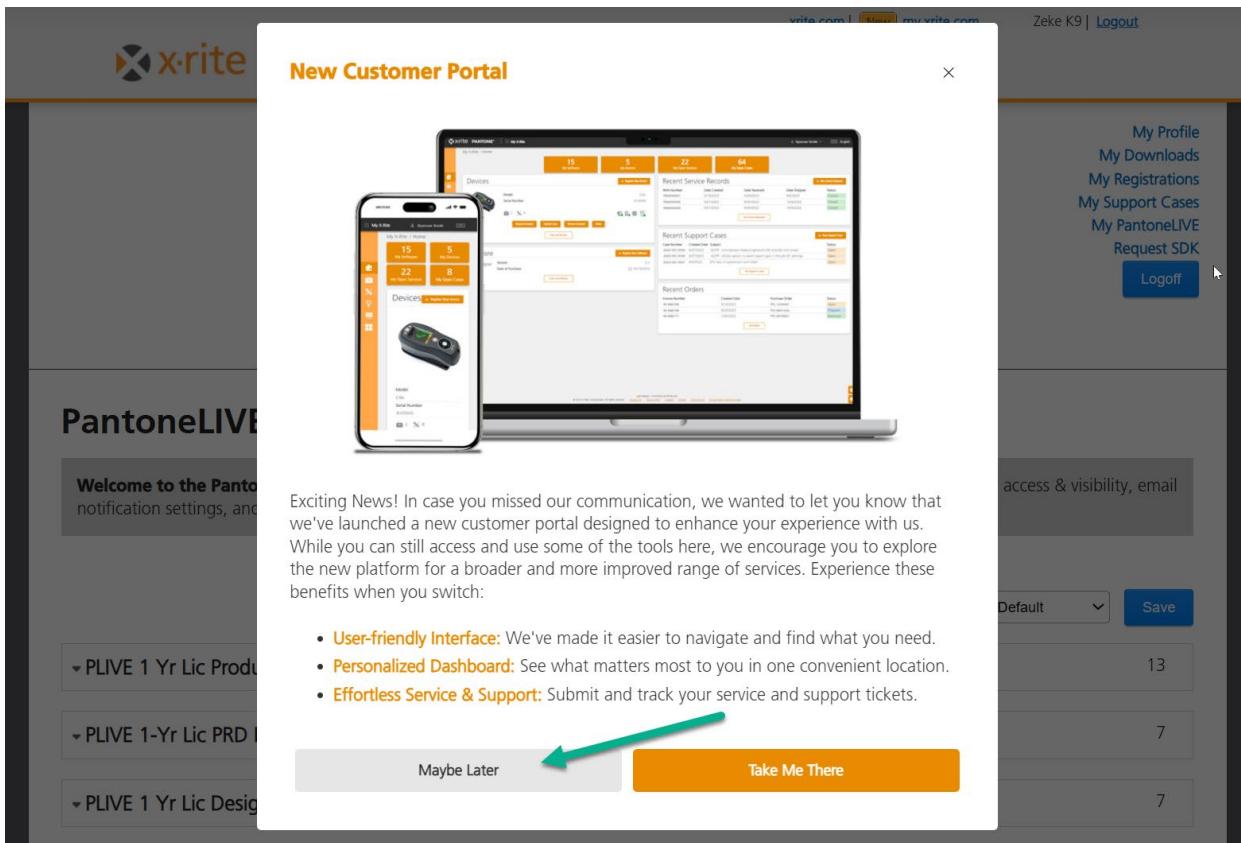


PantoneLIVE – Transfer License to new Owner

This opens the “Additional Apps” page. Locate the App labeled “**PantoneLIVE License Management**” and click on the launch button.



The browser will redirect. It will open the license manager in ‘**Classic**’ view. It may try to return you to the ‘**New Customer Portal**’. Stop! You are in the right place! Click on the small x to decline the option or select ‘**Maybe Later**’.



PantoneLIVE – Transfer License to new Owner

All licenses linked to your email account are managed on this page. Initially each type, Design, Production, etc., are collapsed into one row. Expand the row containing the license (type) you need to transfer. Annual, 1-year, PantoneLIVE Production licenses are indicated below by the green arrow: PLV-PRD.

PantoneLIVE License Management

Welcome to the PantoneLIVE License Management Console. In the tables below, you can manage your licenses, library access & visibility, email notification settings, and download certain applications.

		Renewal Email Settings	Default	Save
▼	PLIVE 1 Yr Lic Design Apps (PLV-DES)			7
▼	PLIVE 1 Yr Lic Production Apps (PLV-PRD)			12
▼	PLIVE 1-Yr Lic PRD Plastic-FHI (PLV-PCT)			6

Here, expanding PLV-PRD lists all licenses owned-by or assigned-to '**zekek9**'; the signed-in user. If a license is active, it must be deactivated before it can be transferred.

▲ PLIVE 1 Yr Lic Production Apps (PLV-PRD)

Renewal Code	Expires	Assigned To	Description	Product	Deactivate	Assign /Transfer	View /Edit
4YVB9W	2027-01-01	vanessak9	Modal Test SaaS popup	PLV-PRD	<input type="checkbox"/>	View	Edit
53PQXR	2027-01-01	Unused	[REDACTED]	PLV-PRD	<input type="checkbox"/>	Edit	Edit
7KVE5S	2027-01-01	Unused	Zeke license	PLV-PRD	<input type="checkbox"/>	Edit	Edit
88JPNW	2027-01-01	Unused	[REDACTED]	PLV-PRD	<input type="checkbox"/>	Edit	Edit
BJCACH	2027-01-01	zekek9	PLV-PRD	PLV-PRD	<input type="checkbox"/>	Edit	Edit
C29C43	2027-01-01	Unused	Testing assign and new message	PLV-PRD	<input type="checkbox"/>	Edit	Edit

The small check boxes indicate active and unused licenses. In either case, click on the Edit link to select and manage a specific license. Green arrows point to an active license: Renewal code, BJCACH. This license must be deactivated before it can be re-assigned.¹

¹ Active licenses may be reused. Each can enable one software application for one email account for one computer. When a license is deactivated it becomes 'unused'. It is exactly as a newly purchased item.

PantoneLIVE – Transfer License to new Owner

To release this license click the deactivate check box and then on 'Done'.

The screenshot shows a 'License Info' section on the left with details: Description: PLIVE Production License, PRD 1Yr; Application ID: PLV-PRD; SKU: PLV-PRD; Expires: 1/1/2027; Renewal Code: BJCACH. To the right is an 'Activation Code' section with the code: 02fc2812-d176-47c6-b6f6-0100e1efef08. Below this is a form with fields: Your question (empty), Assigned To: Zeke K9, Email: zekek9@comcast.net, Description: PLV-PRD. A red arrow points to the 'Deactivate this code' checkbox. Another red arrow points to the 'Done' button at the bottom right.

The screen will refresh. Again it will list the related licenses. Now the selected license (BJCACH) is unused. Click on '**Edit**' a second time to return to the assign/transfer tool.

BJCACH 2027-01-01 Unused PLV-PRD [Edit](#)

'Edit' now opens a page where you have three options:

- 1) Use the license yourself,
- 2) Assign the license to another email account,
- or 3) Permanently transfer: license will be removed from this account.

The screenshot shows the 'License Info' section on the left with the same details as before. To the right is an 'Activation Code' section with the code: daf8e952-abf7-40bc-b726-91dda313a747. Below this is a form for transferring ownership. It asks for the name and email of the person to whom the activation code is assigned. The 'Transfer Ownership Permanently' radio button is selected. The text 'Transferring ownership to someone' is displayed in a box. A note at the bottom states: 'This makes it easier to manage activations. Note that you are bound by the SaaS Agreement for any License Activation that you use or Assign to another user.' A red arrow points to the 'Done' button at the bottom right.

The page will ask if you are sure. Click '**OK**' to continue.

PantoneLIVE – Transfer License to new Owner

The license list will be shown and will refresh after a few seconds. The license you are transferring will show '**Pending**' in red.

PLIVE 1 Yr Lic Production Apps (PLV-PRD)

Renewal Code	Expires	Assigned To	Description	Product	Deactivate	Assign /Transfer	View /Edit
4YVB9W	2027-01-01	vanessak9	Modal Test SaaS popup	PLV-PRD	<input type="checkbox"/>	View	
53PQXR	2027-01-01	Unused	[REDACTED]	PLV-PRD	<input type="checkbox"/>	Edit	
7KVE5S	2027-01-01	Unused	Zeke license	PLV-PRD	<input type="checkbox"/>	Edit	
88JPNW	2027-01-01	Unused	[REDACTED]	PLV-PRD	<input type="checkbox"/>	Edit	
BJCACH	2027-01-01	Unused	Transferred from zeke	PLV-PRD	<input type="checkbox"/>	Pending	Edit
C29C43	2027-01-01	Unused	Testing assign and new message	PLV-PRD	<input type="checkbox"/>		Edit

The PantoneLIVE licensing computer has queued your transfer request. It has mailed your new owner regarding this action. 'Pending' will continue to be displayed on your computer until the recipient accepts the transfer. After the transfer is completed, the license will no longer be seen in your account.