



August 21st, 2025

Dear Customers and Partners,

We regret to inform you that due to the obsolescence of critical components, **the i1 iSis2 Family of Automated Chart Readers has officially reached End of Life (EOL), effectively immediately;** meaning X-Rite will no longer be manufacturing these units.

This impacts all hardware devices with SKUs starting with EOIS2-.

Service and support for these devices will remain active until the End of Service (EOS), which is planned for three years after EOL, pending parts availability.

Impacted SKU Numbers	End of Service
EOIS2 EOIS2/PC+CUSA EOIS2-00-01 EOIS2NT EOIS2NT+EFI0001 EOIS2NT-00-01 EOIS2XL EOIS2XL/PC+CUSA EOIS2XL-00-01	9/1/2028

End of Service is the conclusion of the following services and activities:

- Certification & preventative maintenance / All Repair Services
- Technical support (phone and email)
- Sales of spare parts and accessories
- Driver support for future software releases

All repair and certification requests made on or before September 1, 2028, will be honored (depending on spare parts availability) if the product is received at an X-Rite Depot Service Center prior to September 30, 2028.

Thank you for your continued partnership and understanding.

Jeff Bergkamp

Product Manager, Print and Packaging Handhelds