



x·rite Link

Admins Quick Start Guide

Fleet Management Dashboard



Access X-Rite Link in 3-steps:

1. A system administrator will grant you access
2. You will receive a welcome email from *no-reply@xrite.com*
3. Login using your existing My X-Rite login credentials or with the temporary password provided in the welcome email

link.xrite.com



Welcome to X-Rite Link.

Centralized fleet management and color insights from the experts at X-Rite Pantone

To access X-Rite Link, sign in to link.xrite.com

You can use your existing my.xrite.com account information to sign in
If you have forgotten your password, you can request a password reset at account.xrite.com

Thank you,
The X-Rite Team

Clear visibility of your instrument fleet with at-a-glance location and status tracking

The screenshot shows the x-rite PANTONE Fleet View interface. At the top, there's a search bar and a language selector. Below that, there are tabs for 'Devices' and 'NetProfiler Statistics'. The main area is divided into a map view and a grid of device cards. The map shows the United States and Europe with several red pins indicating device locations. The device cards below the map provide detailed information for each device, including its ID, location, model, serial number, and notes. The interface also includes various filters and sorting options.

Export .csv file of current device view

Turn map view on/off

Sort by Location, Device Type, and Device Status

Click a pin to sort for devices by geographic location

Device Card

The device card for 'eXact 12345' is shown in a close-up. It features a customizable device name, location, model, serial number, and notes. At the bottom, there are status indicators for Warranty/Service Care Plan, Certification, and NetProfiler.

eXact 12345	N/A
Printer #2	11/05/20, 10:15 AM
Model	eXact
Serial Number	12345
Notes	Bob's Office
Status indicators: Warranty/Service Care Plan, Certification, NetProfiler	

Device Details - Overview



Detailed device overview to stay informed about your instrument

The screenshot shows a device details page for 'Bob's eXact'. On the left is a sidebar with navigation items: Battery Health, Connection, Warranty, Certification, and NetProfiler. The main content area is divided into sections: General Information (Model: eXact, Serial Number: 12345, Location: Printer #2), Notes (Card Note: Bob's Office, Long Notes: Device should be stored in the cabinet), Warranty & Service Care Plan Information (Warranty Expires: 12/19/2019, Service Care Plan Expires: 12/19/2022, with 'Request Service' and 'Contact Sales' buttons), and Certification (Last Certified: 11/1/2020, Recommended Cert Date: 11/1/2021). Orange callout lines point from various elements to descriptive text on the right.

Customizable device name

General device information

Editable location

Quick indicators

Customizable notes

Warranty and Service Care Plan end dates

Request service with form pre-fill

Most recent and recommended certification dates

Device Details - NetProfiler



Device level NetProfiler details to monitor performance

The screenshot shows the NetProfiler interface with several callouts:

- Device details tabs:** History, NetProfiler, Shared Visibility, Resources.
- NetProfiler status and profile expiration:** Status (Passed), Profile Status, Latest Profile (1/5/2022), Profile Expiration (2/4/2022), and a 'Download Last Profile' button.
- Profiled vs. Unprofiled dE* per tile from the most recent NetProfile:** A radar chart titled 'Tile Profiling Accuracy' comparing 'Unprofiled' (red) and 'Profiled' (blue) accuracy across 11 color tiles: Black, Blue, Cyan, Magenta, Yellow, Orange, Gray, White, Green, Red, and Blue.
- Profiled vs. Unprofiled Average dE* over time:** A line graph titled 'Average Profiling Accuracy' showing 'Profiled' (blue) and 'Unprofiled' (red) accuracy from 12/26/2020 to 7/27/2021.

Device details tabs
NetProfiler status and profile expiration

Certificate of performance export

Profiled vs. Unprofiled dE* per tile from the most recent NetProfile

Profiled vs. Unprofiled Average dE* over time

The screenshot shows the 'NetProfiler Certificate of Performance' report for device C164. It includes a 'Certified' status, certification date (8/14/20), and time (07:34 PM). The report lists device details, organization (109 Administration), and color equation (CIE L*a*b*). It also includes a table of standard names and their dE* values for unprofiled and profiled states.

NetProfiler Certificate of Performance

Certified

Certification Date: 8/14/20
Certification Time: 07:34 PM

Device: C164
Device Name: C16416164
Serial Number: 56164
Organization: 109 Administration
Color Standards: HM32612C, Calibrated at 74.6°F/22°C on 8/27/20 at 09:30 AM
Color Equation: CIE L*a*b*

This spectrophotometer is intended to be used for color control and advanced applications. The white standard is calibrated and traceable to barium sulphate according to DIN 5033 certified by PTB (Physikalisch Technische Bundesanstalt, Germany). The instrument has been checked for repeatability and inter-instrument agreement with a GretagMunsell calibrated set of standards.

Light Level: Instrument does not support light level testing.

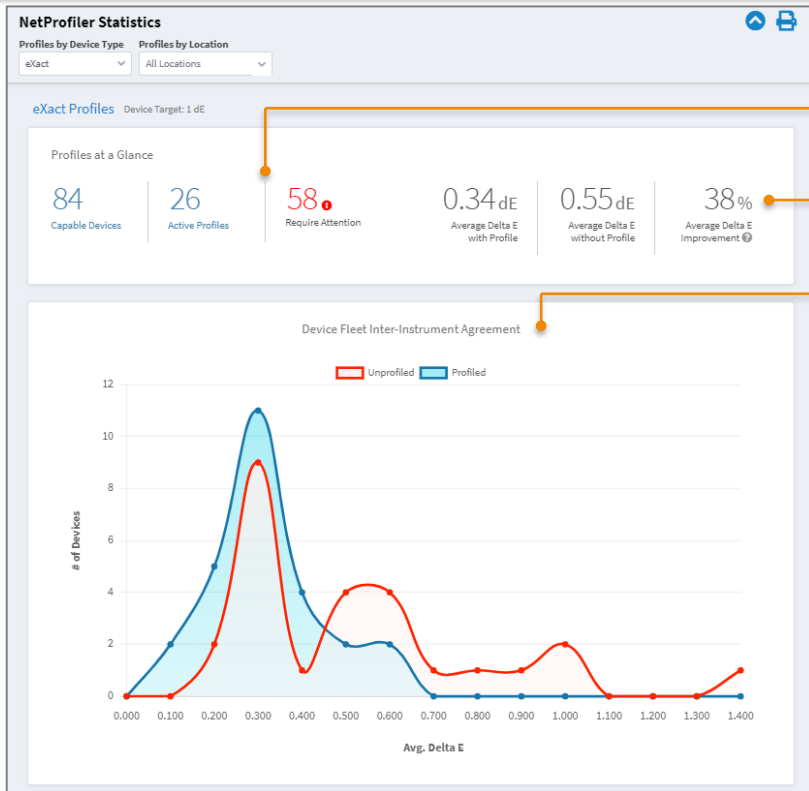
Repeatability (RMS dE)	White	Blue
Expected	0.1	0.25
Actual	0.005	0.004

Inter-instrument Agreement
(average dE of standards relative to GretagMunsell standardized values under lab conditions)

Standard Names	SCI dE		SCE dE	
	Unprofiled	Profiled	Unprofiled	Profiled
White	0.165	0.009	0.081	0.001
Mid gray	0.102	0.035	0.083	0.061
Deep gray	0.108	0.026	0.119	0.029
Red	0.157	0.027	0.157	0.215
Orange	0.25	0.158	0.12	0.214
Yellow	0.311	0.239	0.289	0.342
Green	0.073	0.046	0.142	0.084
Deep Blue	0.07	0.123	0.302	0.164
Average	0.155	0.085	0.162	0.136
Expected Average				1.00

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Fleet level NetProfiler tracking to monitor compliance and inter-instrument agreement

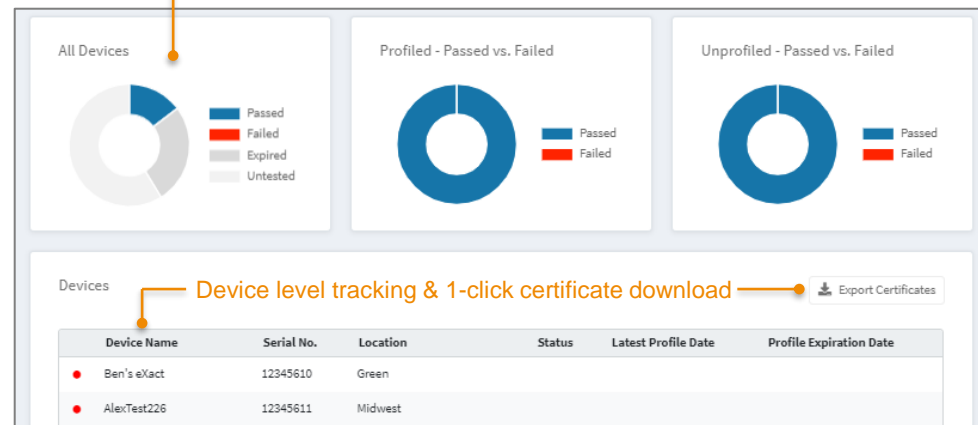


Profiled and unprofiled devices

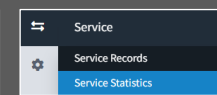
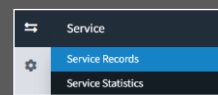
Fleet level inter-instrument agreement impact

Inter-instrument agreement histogram

NetProfiled devices at-a-glance



Service - Records and Statistics



View active service cases in real time and track past cases

x-rite PANTONE Print and Imaging Demo

Service Records

Filter By Model: All | Filter By RMA Status: All | Filter By Failure Type: All | Filter by Date: From [] To []

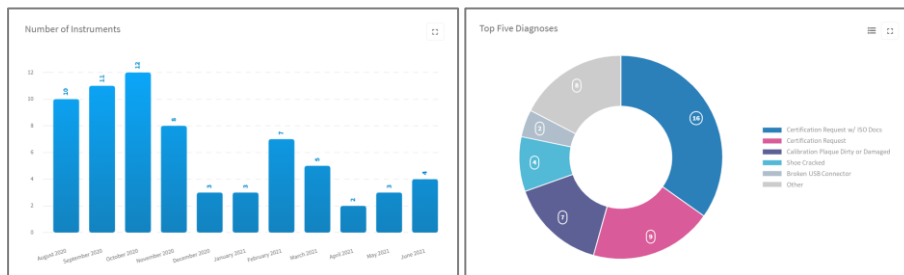
Model	Serial No.	RMA #	RMA Status	Failure Type	Return Location	RMA Created	Device Received	Device Shipped	RMA Closed	Turnaround (Days)
eXact	1098765	9901099665	Waiting for Product	Cleaning	Europe Printer #1	11/4/20				
eXact	108642	990109542	RMA Closed	Firmware Update	Printing HQ	10/20/20	10/25/20	10/28/20	10/28/20	2
eXact	12345	99013245	RMA Closed	Certification	Printing HQ	10/20/20	10/25/20	10/27/20	10/28/20	1
eXact	1512963	9901513863	Open	Cleaning	Europe Printer #1	10/20/20	11/5/20			
eXact	246812	990247712	Open	No Communication	Printing HQ	10/10/20	11/3/20			
eXact	5101520	9905102420	RMA Closed	Dirty lens	Printing HQ	9/20/20	9/25/20	9/27/20	9/28/20	1
eXact	3691215	9903692115	RMA Closed	Certification	Printing HQ	9/20/20	9/25/20	9/27/20	9/28/20	1

Export .csv file of service records

Filter and sort

Record of all current and past service records

Click the RMA number for service details



Service Statistics for tracking number of service cases and diagnosis reason

Adding New Locations

Devices and users are assigned to locations for easy sorting and permission setting

Users & Locations

Admins
Admins have access to all locations and devices. Admins do not need to be assigned to individual locations.

Locations

- Charlotte HQ
 - Printing HQ
 - Printer #1
 - Press A
 - Press B
 - Printer #2
 - Printing HQ2
 - Europe Printer #1
 - Europe Printer #2
 - West Cost Office

Printing HQ

Address
4300 44th St SE
Grand Rapids, MI 49512
USA

Users for this Location

Email	First Name	Last Name	Local Admin	Remove User
example@xrite.com	John	Smith	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Add New Top-Level Location

Location Name *

Store Number

Address 1

Address 2

City

State/Province/Region

ZIP/Postal Code

Country

E-mail

Create a new Top-level location

Add a street address to see the location on the interactive map

Create a new Child location

Create a location nested under an existing location

(ex. Creates a location under Printing HQ like Printer #1 and Printer #2. Be sure to select the parent location first.)

Adding New Admins & Users

Welcome email will be sent to new users with access details

Users & Locations

Admins
Admins have access to all locations and devices. Admins do not need to be assigned to individual locations.

Locations

+ Add New Location | Import Locations | Export Locations

Locations

Charlotte HQ

Printing HQ

Printer #1

Press A

Press B

Printer #2

Printing HQ2

Europe Printer #1

Europe Printer #2

West Cost Office

Printing HQ

+ Add Child Location | Edit | Delete

Address
4300 44th St SE
Grand Rapids, MI 49512
USA

Map showing location in Grand Rapids, MI.

Users for this Location

Assign User | Create User

Email	First Name	Last Name	Local Admin	Remove User
example@xrite.com	John	Smith	<input checked="" type="checkbox"/>	<input type="checkbox"/>

+ Add Admin

Add Admin

First Name

Last Name

Email Address

Close | Save Changes

Admins
Full permissions to view/ create / modify

- Devices
- Locations
- Users

Create User

Create User

First Name

Last Name

Email Address

Please select the location(s) you would like to assign the user to.

- Charlotte HQ
- Printing HQ (Sub-locations included)
 - Printer #1
 - Press A
 - Press B
 - Printer #2
- Printing HQ2
 - Europe Printer #1
 - Europe Printer #2
 - West Cost Office

Close | Save Changes

Users
Permissions to view

- Devices at assigned locations

(ex. Only able to see devices at the following locations: Printing HQ including sub-location & Europe Printer #1)

Local Admin
Same permissions as a User plus ability to view/ create / modify users at this location only