

WHY CERTIFICATION & PREVENTATIVE MAINTENANCE PAY OFF

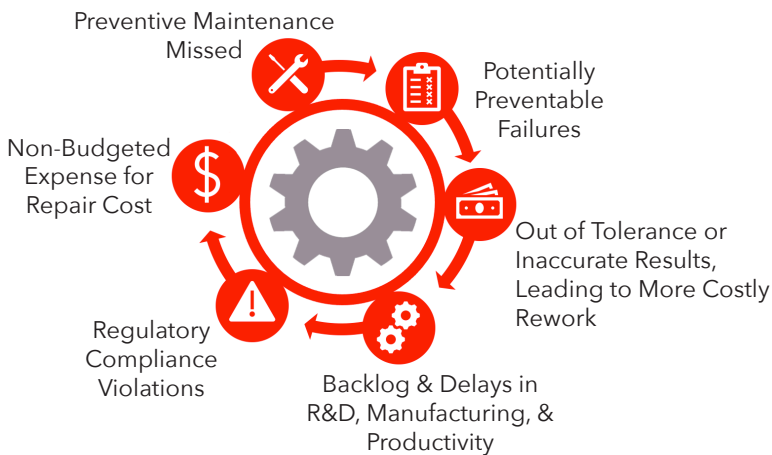
Prevent Problems to Maximize Performance

With most color measurement technology, the likelihood of experiencing problems, even product failure, increases over time. This is especially true when measuring or viewing color with a device that is out of calibration or needs service. A lot of time can be spent trying to locate a color problem that may not exist - or even worse, create a new one. The key to avoiding costly surprises, ensuring continuous uptime, and maintaining certifications is to leverage a proactive approach. **Preventive maintenance will help maximize performance, reliability and the lifespan of the instrument.**

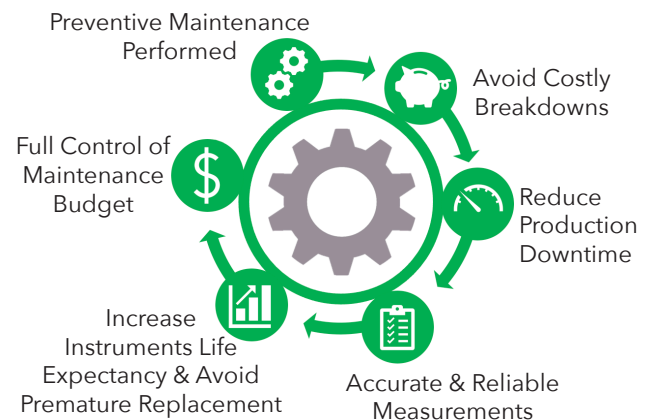
The Advantages of a Proactive Approach

Cost is seldom an issue when a critical QC device needs repairs. In some instances, that might be the only time instruments receive maintenance. A proactive approach helps to ensure maximum instrument uptime while a reactive approach may save money in the short term, its negative as impacts almost always outweigh the perceived savings.

Reactive Approach



Proactive Approach



WHY X-RITE FOR SERVICE?

Benefits of Service with X-Rite

- Maximize your investment
- Maintain your certifications
- Reduce production downtime
- Ensure quality

Additional Advantages

Extended Instrument Life

Avoid the need for early replacement by extending device life.

Improved Uptime

Proactive maintenance activities help to avoid instrument failure and improve overall performance and productivity.

Secure Financial Forecasting

Maintenance costs can be budgeted predictably, particularly if a device is under a service care plan.

Priority Support

Customers with equipment covered under a service care plan receive priority service support as well as access to our technical support hotline.

Timely Software Updates

Receives the latest software upgrades, which might include additional applications or new features that can further enhance productivity.

Performance According to Spec

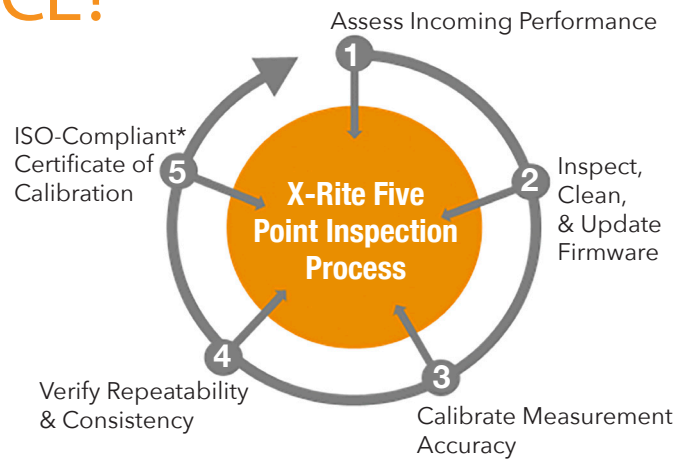
X-Rite technicians ensure the instrument is operating according to manufacturer specifications and make adjustments if needed.

Dependable Service Performed by Experts

Factory-trained and certified service technicians help guarantee professional execution of all maintenance activities.

Compliance

Maintenance and service is performed by trained X-Rite technicians according to strict OEM and ISO17025 verified and audited processes for all products.



*For products within ISO17025 scope only

What are people saying about X-Rite Service?

"X-Rite's service team provides us with professional service that has kept our operations running smoothly. Their knowledgeable team has partnered with us to find a cost-effective option that helps to maintain our equipment and guarantee fast turn-around times when we need them the most."

- A Major Packaging Customer

Want to Learn More?

To better understand all options for annual service, including cost-effective service care plans please visit: <https://www.xrite.com/service-support>