



Field Service Lighting

Ensure Lighting Consistency to Achieve Color Accuracy

X-Rite's field service certification program is an effective and easy way to ensure your lightbooth continues to perform to original specifications in order to achieve the highest level of color accuracy.

Upon enrollment, a qualified X-Rite service engineer will come to your location to perform preventive maintenance and certify your device on the schedule you choose. The technician will measure and document color temperature and brightness and compare them against device specifications to ensure compliance, offer usability suggestions and answer any questions you have about your light booth.

Field Service Program Benefits

- Ensure unit is compliant with ISO:9001 and/or ISO:17025 calibration standards
- Confirm current manufacturing specifications are being met based on X-Rite's recommended annual instrument recertification
- Achieve factory-certified readings for the highest quality and most accurate results
- Minimize repair and recertification expenses that can be costly and disruptive to daily business operations

Confidently Evaluate Color with Calibrated Equipment

The benefit of lighting certification services is to eliminate lighting inconsistencies. Color can be subjective and if lighting is inconsistent there is no way to confidently approve color. With X-Rite's field service certification program, you can properly maintain your visual evaluation systems within your supply chain, year after year.

Field Service Program Features

Convenient Scheduling: We make it easy to ensure your lightbooth continues to perform with proactive and organized scheduling.

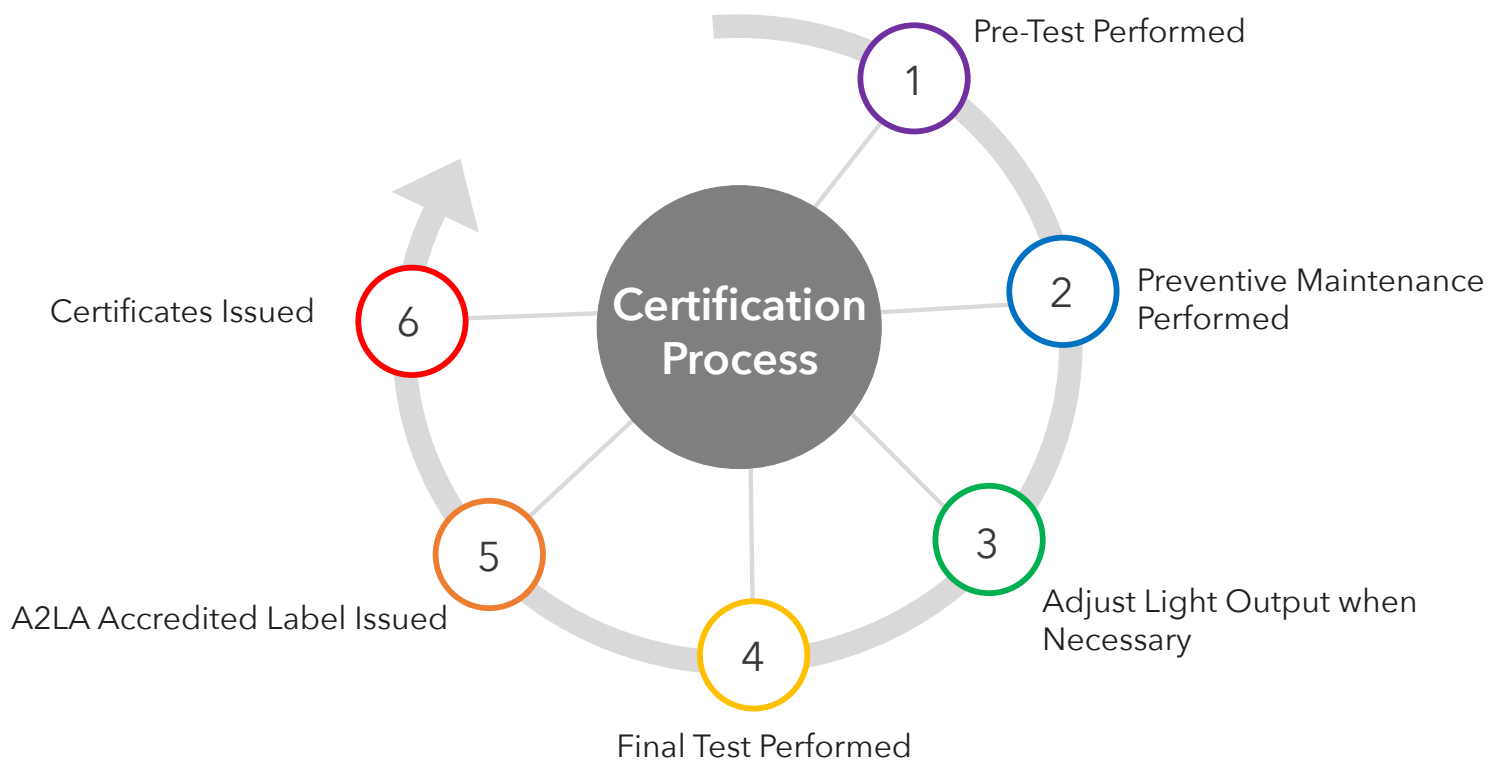
Expert Evaluation: As the manufacturer, we are the experts with X-Rite specific lighting products for color evaluation. Our technicians are fully trained and qualified with a combination of over 50 years of lighting experience.

Calibration Certification: With ISO 9001 Certification, we can meet your quality and applicable regulatory requirements. Our NIST traceability, ISO 17025, and A2LA accreditation validates our competence in calibration.

Trustworthy Repair: If your lightbooth needs repair, X-Rite is the only service provider that can repair and replace OEM components without voiding the warranty.

Comprehensive Service: The X-Rite Field Service Certification Program services all of our lighting devices, including Harmony Rooms, SpectraLite Series, Judge Series, and the Pantone Series.

Field Service Certification Process



Contact us for More Information

Contact your local sales representative to answer your questions and help you choose the best service to fit your needs. You can also call 1-888-826-3042 and press prompt 2, or e-mail fieldservices@xrite.com to learn more.