

Enhanced Protection with an X-Rite Service Care Plan

The Proactive Approach Against Accidents

We believe in preventing problems before they start. That's why we offer service care plans to keep your color workflow running smoothly. Have peace of mind knowing you can avoid costly surprises, ensure continuous uptime, and maintain certifications.

For More Information

When you invest in a service care plan, you will receive industry-leading response times, priority service, and free loaner support. Visit our website or contact Sales who is specially trained to answer questions and help you choose the best Service Care Plan to fit your needs.

Email

Europe, Middle East, Africa: EMEAServiceSales@xrite.com

North America: NAServiceSales@xrite.com



Manufacturer Warranty

Defective Device Protection

We take pride in the development and manufacture of all our color measurement instruments, which is why all of our devices are backed by a 12-month manufacturer's warranty.

The 12 months of coverage protects against defects in materials and workmanship, including both the required parts and labor, in addition to technical email and phone support.



Service Care Plan

A Proactive Approach to Device Protection

For customers where consistent color quality is vital to their business, our Service Care Plans provide additional coverage for repair of accidental damage to ensure your device operates in peak condition from the day it leaves our factory.

X-Rite has one, two, or three year Service Care Plans available. We have a variety of offerings that are structured to meet your needs wherever you are in your color journey.

Coverage Details	Manufacturer Warranty	Service Care Plan
Manufacturer's Defects	✓	✓
Accidental Damage	–	✓
Battery Replacement	–	✓
ISO-Compliant Certification	–	✓
Loaner Device	–	✓
Equipment Cleaning and Inspection	–	✓
NetProfiler Certification*	–	✓
Online Training*	–	✓

*when applicable