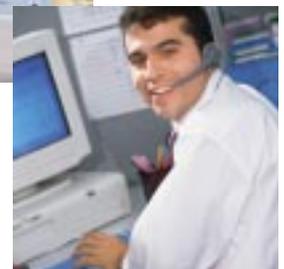


Choose the support that matches your needs.

MatchRite's standard new product warranty and extended service options protect your investment and ensure maximum productivity. MatchRite Color Matching systems from X-Rite represent the latest in microelectronic, optical, and display technology. As a result, it is a rugged and reliable tool whose design, performance, and quality are unsurpassed. To fully appreciate and protect your investment, we suggest that you consider the service and protections programs that are available.



Warranty and Service Programs

New Product Limited Warranty

X-Rite warrants each MatchRite spectrophotometer manufactured to be free of defects in material and workmanship (excluding battery packs for portable instruments) for a period of twelve (12) months. This warranty shall be fulfilled by the repair or replacement of any part or parts, at the option of X-Rite, free of charge including labor, F.O.B. it's factory or authorized service center.

Extended Warranties

At the time you purchase your MatchRite instrument you may elect to take advantage of an extended warranty to minimize possible down-time and avoid unexpected expenses. For a nominal charge you can extend the standard warranty on your instrument to a full three years from the original purchase date.

Two-Year Extended Warranty

- Unlimited repairs due to normal usage (repairs required as a result of abuse will incur additional expenses)
- Extends the original warranty coverage to a full three years from the original purchase date

Service Programs

X-Rite offers the following service and support options after the original warranty period to keep your instrument up to date and functioning properly for many years to come.

Service Contracts

As long as your instrument is covered by any form of X-Rite warranty, it is eligible for coverage under the Service Contract program. Out of warranty X-Rite equipment may also be eligible for Service Contracts. These units must be inspected and/or repaired beforehand. All instruments must be operational, mechanically complete, and unmodified. An X-Rite Service Contract includes:

- Unlimited repairs due to normal usage
- First-in-line repair status
- Unlimited technical phone support

Time and Material Repairs

Time and material repairs are done with a minimum charge. The minimum charge covers initial testing and diagnosis, and is applied to the final repair cost. You will be notified of the estimated repair cost to return your instrument to the original performance specifications.

Time and Materials Repair Includes:

- A complete diagnosis of the instrument's performance.
- A 90-day limited warranty on the repaired components excluding batteries and lamps.

Product Support

X-Rite Customer Service agents are available to registered owners of X-Rite and MatchRite instruments and software throughout the world. Our Grandville, Michigan staff may be reached from 8:00 AM to 6:30 PM Eastern Time, Monday through Friday (excluding national holidays) at the following phone numbers:

1-800-572-4626 (option 3)
or 1-616-534-7667

In Canada, contact DocuCom Imaging:

1-877-362-8266

To purchase supplemental warranty or service programs, contact any of the offices listed at the bottom of this page.



xrite.com



X-RITE WORLD HEADQUARTERS
Grandville, Michigan USA
(616) 534-7663
(800) 248-9748
FAX (616) 534-8960

X-RITE LATIN AMERICA
Hollywood, Florida USA
954-927-4979
FAX 954-927-4979

X-RITE LTD.
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United Kingdom
44 (0) 1625 871100
FAX 44 (0) 1625 871444

X-RITE MÉDITERRANÉE
Massy, France
33 1-6953-6620
FAX 33 1-6953-0052

X-RITE IBÉRICA
Barcelona, Spain
34 93 567 70 73
FAX 34 93 567 70 78

X-RITE ITALY S.R.L.
Origgio (VA), Italy
(39) 02-967-34266
FAX (39) 02-967-30681

X-RITE GmbH
Köln, Germany
(49) 2203-91450
FAX (49) 2203-914519

Vyskov, Czech Republic
(00) 420 517-320-331
FAX (00) 420 517-320-335

X-RITE INTERNATIONAL TRADING LIMITED
Shanghai, PR China
86-21-6427-2426
FAX 86-21-6427-5816

X-RITE ASIA PACIFIC LTD.
Quarry Bay, Hong Kong
(852) 2-568-6283
FAX (852) 2-885-8610

X-RITE K.K.
Tokyo, Japan
81-3-5439-5971
FAX 81-3-5439-5972